DCI RESOURCES LLC

— Integrated Technology Solutions —

GENERAL IT SERVICES CAPABILITY STATEMENT

Delivering Secure, Reliable IT, Cloud, and Cybersecurity Solutions Through Disciplined Engineering, Program Management, and Responsive Support

1 COMPANY OVERVIEW

DCI Resources, LLC is a full-service information technology and management consulting firm headquartered in Connecticut. We design, build, secure, and operate the systems organizations depend on — from software and cloud to networks and end-user support.

Our engagements combine hands-on engineering, disciplined program management, and responsive technical support to deliver dependable outcomes across the full technology lifecycle.

Founded in 2009, DCI is a certified Minority Business Enterprise (MBE) serving public-sector and commercial clients nationwide.

2 CORE IT SERVICES

IT CONSULTING & STRATEGY
Technology assessments, IT strategy development, and modernization roadmaps aligned to mission and business goals.

SOFTWARE & SYSTEMS ENGINEERING
Custom software design and development, systems engineering, and web and database development built to documented standards.

IT OPERATIONS MANAGEMENT
Day-to-day operations, systems administration, and proactive monitoring and maintenance across tiered service levels.

QUALITY ASSURANCE & TESTING
Test planning, execution, and independent QA that verify systems perform as specified before and after release.

3 CYBERSECURITY, CLOUD & INFRASTRUCTURE

- Cybersecurity: risk assessment, system hardening, and continuous monitoring aligned to industry-recognized frameworks.
- Cloud migration, architecture, and management across public, private, and hybrid environments.
- Network engineering and administration — LAN, WAN, and MAN.
- Data migration and system upgrades with minimal operational disruption.
- Disaster recovery and contingency planning for operational resilience.

4 PROGRAM / PROJECT MANAGEMENT & TECHNICAL SUPPORT

PROGRAM & PROJECT MANAGEMENT	Structured planning, execution, risk management, and reporting that keep delivery on scope and on schedule.
HELP DESK & TECHNICAL SUPPORT	Tiered help desk and desk-side support (L1–L4) with clear escalation paths and dependable response.
TECHNICAL WRITING & RFP SUPPORT	System documentation, SOPs, and technical proposal and RFP development support.

5 DIFFERENTIATORS

- End-to-end capability — strategy through engineering, operations, and support.
- In-house engineers, certified technicians, developers, and program managers.
- Small-business responsiveness with disciplined, standards-based delivery.
- Experience serving public-sector and commercial environments.
- On-site, remote, and hybrid delivery with nationwide reach.

IT TRAINING & WORKFORCE DEVELOPMENT
We also deliver instructor-led IT training, certification preparation, and customized upskilling programs that build lasting in-house technical capability.

6 PAST PERFORMANCE

- **U.S. Department of Labor**
  H-1B One Workforce grant program
- **U.S. Department of Housing and Urban Development**
- **UST Global**
- **TechHire Initiative: ITXpress**

7 COMPANY DATA

FOUNDED
2009

BUSINESS TYPE
Minority-Owned Business

CERTIFICATIONS
Minority Business Enterprise (MBE) · Small Disadvantaged Business (Self-Certified) · DOT-Certified DBE

SERVICE AREA
Global capacity to meet client needs through remote, hybrid, and in-person delivery

CAGE CODE
7H6Q4

SAM UEI
JNN8W2H6EE35

PRIMARY NAICS

541512 Computer Systems Design Services
541511 Custom Computer Programming Services
541513 Computer Facilities Management Services
541519 Other Computer Related Services
541990 All Other Professional, Scientific, and Technical Services
561210 Facilities Support Services
611420 Computer Training **611710** Educational Support Services

PSC CODES

D310 IT/Telecom: Cyber Security & Data
R408 Support–Prof.: Program Management
D303 IT/Telecom: Data Entry
D301 IT/Telecom: Facility Oper./Maint.
D302 IT/Telecom: Systems Development
D318 IT/Telecom: Integrated HW/SW/Svcs.
D305 IT/Telecom: Teleprocessing/Cloud
D306 IT/Telecom: Systems Analysis
D307 IT/Telecom: IT Strategy & Arch.
D399 IT/Telecom: Other IT & Telecom
L070 Technical Representative
7025 IT Input/Output & Storage Devices
7030 Information Technology Software
R413 Support–Prof.: Specs. Development
R499 Support–Professional: Other
U006 Training: Vocational/Technical
U008 Training: Curriculum Development
U012 Training: Information Technology
U099 Training: Other

TECHNOLOGY & CERTIFICATION PLATFORMS

Pearson VUE · CERTIPORT · CompTIA · Microsoft Partner · aws certified · CISCO

Derrick A. Draughn, CEO
47 Waterbury Rd., #343, Prospect, CT 06712
P.O. Box 9256, New Haven, CT 06533
203-404-5054
203-404-3525
ddraughn@dciresourcesllc.com
www.dciresourcesllc.com

youtube.com/shorts/oD0XqWAPG-s
Scan to see DCI's integrated IT services for government.